



MEMO / NOTE DE SERVICE

To /
Destinataire Mayor and Members of Council

From /
Expéditeur Donna Gray
General Manager, Community and
Social Services Department

Subject / Objet COVID-19 Update Long-term Care Date: June 8, 2021

The purpose of this memo is to provide an update on the outbreak status of the City of Ottawa long-term care homes.

Regrettably, I am sharing the news that a resident of Centre d'accueil Champlain has passed away due to complications arising from COVID-19. Our thoughts and prayers are with the resident's family on the loss of their loved one.

We recognize that this news will be difficult for residents, staff and families and we have provided mental health resources to assist them at this time.

We have also received confirmation that an additional employee at Centre d'accueil Champlain has tested positive for COVID-19. In addition, several cases at the home have been resolved. The home remains on facility-wide outbreak.

Outbreak precautions remain in place on 2 units at Garry J. Armstrong.

Please see the table below with the current status of active COVID-19 cases for all City homes as of today.

	Carleton Lodge	Centre d'accueil Champlain	Garry J. Armstrong	Peter D. Clark
Positive Staff	0	1	1	0
Positive Residents	0	1	2	0
Positive Visitors	0	1	0	0

Staff continue to work with Ottawa Public Health (OPH) to ensure that appropriate testing continues to take place. Communications have been provided to staff, residents, and family members today.

Our residents' and employees' health and safety are our top priority and we will continue to follow the advice of our colleagues at OPH to ensure our people are protected while providing care and delivering essential services to our residents.

In order to prevent further spread of COVID-19 within the homes, additional preventative measures are implemented during outbreaks. They include:

- Residents in the outbreak area are in isolation
- Ensuring all staff working in the home are wearing masks and appropriate personal protective equipment (PPE) when providing direct care
- Testing contacts of the confirmed individual, whether symptomatic or asymptomatic
- Providing additional training and support for all staff specific to outbreaks
- Disinfecting all work areas to ensure the health and safety of our staff and residents and implementing additional environment services supports to disinfect the entire home area
- Designated caregivers can still visit the homes, with additional measures in place

We will continue to follow the advice of OPH and directives from the Ministry of Health. These include:

- Not permitting staff and visitors who do not pass screening processes to enter the home
- Implementing enhanced cleaning of common areas and high touch surfaces
- Encouraging staff to maintain physical distance between co-workers

Lastly, I would like to acknowledge the outstanding care and attention the Long-Term Care teams continue to provide to the residents in the City homes during this difficult period.

Sincerely,

Donna Gray
General Manager
Community and Social Services

cc. Steve Kanellakos, City Manager
Senior Leadership Team
Dr. Vera Etches, Medical Officer of Health, Ottawa Public Health
Community and Social Services Department Leadership Team